

Dear Patients,

A warm welcome to GFO Kliniken Bonn!
With the RHEYNI app, we offer you a simple and modern way to navigate your hospital stay digitally and completely free of language barriers – starting right from home.

What does RHEYNI do?

RHEYNI combines an information portal and a messenger in one application:

- You receive personalized information about your stay, your illness, and your treatment at any time.
- You can send messages to the nursing staff – for example, if you need water, medication, or other assistance.
- The team knows immediately what is needed and can respond precisely without having to ask several times or walk long distances.

By eliminating many small walks and follow-up questions, the nursing staff has more time for the essential: the personal care and medical treatment of our patients.

Important Safety Note: In an emergency, the app does not replace the patient call button – please use it anytime if you feel unwell or urgently need help.

Simple, Secure, Data Protection Compliant

The app is easy to use and suitable even for users who are not technically experienced. Naturally, all personal data is treated confidentially.



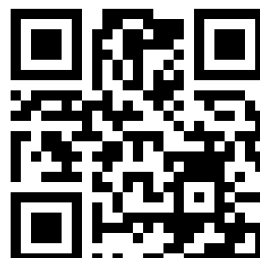
Communicate Effortlessly in Your Native Language!

We know that language differences can be a challenge during a hospital stay. That's why RHEYNI is designed to help you communicate easily and feel safe:

- All information in multiple languages: All contents and informational materials within the app are available in many languages.
- Real-time translation chat: You can communicate directly and easily with the nursing staff on your ward using the chat function. The chat supports real-time translation, meaning you can write to the nurses in your native language, and they can respond to you, bridging any language gap instantly!

Curious?

Scan the QR code on the flyer or search for RHEYNI in the App or Play Store – and simply try out your digital companion.

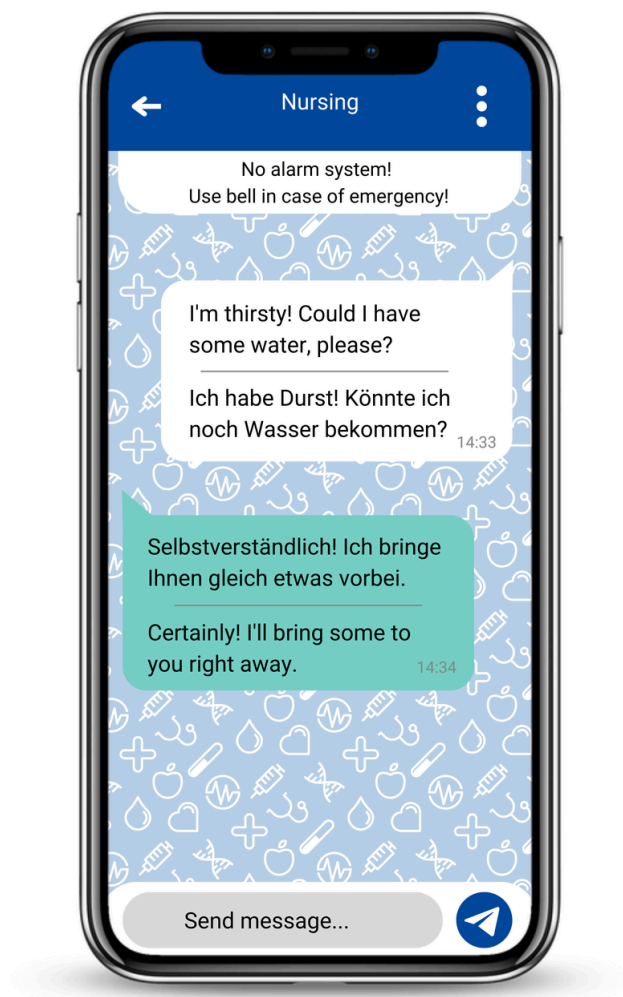


App Registration

Registration in the app is done in two quick steps:

1. First, read the data protection and terms of use and register with your email address. You will then receive a confirmation code by email, which you use to activate your account. You can do this from home and immediately access important information to prepare for your stay.
2. When you are admitted as an inpatient, your account will be linked to your hospital stay. To do this, simply tap the "Check-In" button in the app after admission. After that, the chat with the nursing staff will also be available to you.

This on-site activation is necessary to ensure that only currently present patients can chat with the clinic team. Please enter your full first and last name correctly during registration so that the link works smoothly.



Responsible

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Development

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RHEYNI

Die Krankenhausplattform für eine gesunde Kommunikation



GFO Kliniken Bonn

franziskanisch · offen · zugewandt

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